

LEAP CASE STUDY

January 2024

LEAP is an energy and money saving service that is helping people reduce their energy bills without costing them any money.

www.applyforleap.org.uk



**LOCAL ENERGY ADVICE
PARTNERSHIP**

BACKGROUND

The resident, an owner-occupier, sought assistance primarily for home improvement grants. His home, a pre-1920s build, was cold and had mould issues, leading him to request a visit from our team for help.

INITIAL ASSESSMENT

During the home visit, the resident expressed his concerns about the cold temperature and mould problems in his home. Our Home Energy Advisor conducted a thorough inspection and identified that the issues were due to the house's structure. Specifically, the home had solid walls and a breached damp proof course, which were contributing to the cold and damp conditions.

INTERVENTION

1. ECO-4 Grant Application

Our advisor helped the resident apply for an ECO-4 grant to address the structural issues causing the cold and damp conditions. This grant would provide exterior wall insulation, which would significantly improve the thermal efficiency of the home by adding a protective layer to the solid walls. This insulation would help retain heat, prevent moisture ingress, and ultimately create a warmer, drier, and healthier living environment for the resident.

2. Loft Insulation

Upon inspecting the loft, our advisor discovered that the existing insulation had deteriorated to dust. The resident was found eligible for new loft insulation during our visit.

3. Additional Support Services

Our advisor signposted the resident to other services that could provide further assistance, such as the Household Support Fund and the Care and Repair Team.

AT A GLANCE

ISSUES

- Cold and mould issues in a pre-1920s solid wall home
- Breached damp proof course
- Deteriorated loft insulation
- Financial concerns to resolve these issues

OUTCOMES

- Applied for ECO-4 Grant for exterior wall insulation
- Added new loft insulation to the referral
- Signposted to Household Support Fund and Care and Repair Team for additional support

FINANCIAL ASSISTANCE

The primary financial assistance came through the ECO-4 grant application, which aimed to provide exterior wall insulation and new loft insulation. Additionally, our advisor directed the resident to the Household Support Fund and the Care and Repair Team for potential further support.

OUTCOMES

Through these comprehensive interventions, the resident's immediate concerns were resolved, resulting in better living conditions and financial relief. The support not only improved his comfort and ability to maintain his home but also alleviated the stress caused by the cold and mould issues. The successful grant application and additional support services significantly enhanced the resident's quality of life.

CONCLUSION

This case study exemplifies the critical role that LEAP plays in supporting individuals with complex health and housing needs. The LEAP service helps people reduce their energy bills without any cost to them. LEAP stands out as it offers a comprehensive approach to energy management and financial savings. Our highly trained home energy advisors, ensure that residents receive expert energy-saving advice tailored to their specific needs. They can offer referrals for money-saving and debt advice, addressing broader financial challenges that residents may face.

Through a thorough assessment, our advisors determine eligibility for insulation and other significant energy efficiency measures, further reducing energy usage and costs.

HOW TO APPLY

To determine eligibility, applicants can visit applyforleap.org.uk/eligibility.

If eligible, applications can be submitted directly through **Green Energy Switch**.

Alternatively, applicants can contact us by phone at **01733 646253 (select option 2)** or via email at **leap@greenenergyswitch.co.uk** for assistance with the application process.



www.greenenergyswitch.co.uk



01733 646253 (option 2)



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Resident's Comments:

"Very helpful and detailed info provided. The advisor answered questions that I have wanted answers to for 3 years"

